

We do not accept
repeat medication
requests over the
phone



Mansion House Surgery
Abbey Street
Stone
ST15 8YE

Tel: 01785 815555

Mansion House Surgery

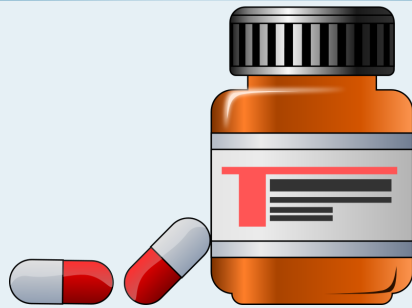
Repeat Prescriptions

Repeat prescriptions are
issued from the practice
within 48 working hours

Please allow a further 24
hours for the pharmacy to
dispense your medication

Please submit your repeat
prescription requests in
plenty of time

**Remember this will take
longer during Bank Holidays**



The practice now has electronic prescribing which means that if you have nominated a pharmacy your prescription is sent electronically to that pharmacy.

Please be aware that as with all electronic communications there can be delays and that on occasions you may arrive at the pharmacy before your prescription has been received and dispensed.

Please be aware that for unusual medication the pharmacy may not have this in stock and the pharmacist will advise you of possible delays in dispensing.

How do I apply on line for my repeat prescriptions

In order to submit your requests for repeat prescriptions electronically you will need to register for Online Patient Access.

You will need to complete the registration forms available from reception and bring 2 forms of identification along with the completed form to the practice to register.

You will also be able to book non-urgent doctor and nurse appointments on line.

This will also give you access to your existing medical conditions, your allergies and your vaccinations.

Ask at reception for a copy of the application pack

How do I nominate a pharmacy

If you would like your prescriptions issued electronically then please speak to reception.

Nominating a pharmacy can be done immediately. This is a more secure method of having your prescriptions issued.

