

Clinical Staff

The practice has the following clinicians to support you:

- * Doctors (GP's)
- * Advanced Nurse Practitioners
- * Clinical Prescribing Pharmacist
- * Practice Nurses
- * Healthcare Assistants
- * Phlebotomists

The practice is a training practice and often has a GP registrar attached to the practice. He or she is a fully qualified doctor who has worked in hospitals for several years and is here to gain experience as a GP.

Please do not be offended if reception ask the reason for your appointment this is to help them ensure they book you an appointment with the clinician best equipped to see you.

We would encourage you to build a relationship with 2 or 3 doctors in the practice as this will give you a wider range of appointments when you are looking for continuity of care. Many of our doctors only work part time.

Partners

As a registered patient you will be registered with one of the following partners although you may see any doctor in the practice.

Dr Janet Eames

MBBS DRCOG MRCGP DFFP
Qualified in Univ. Coll. Hosp. London, 1982

Dr Jonathan P Ballinger

MBBS MRCGP
Qualified in London (Barts), 1990

Dr Kate Millward

MB ChB DRCOG DFFP MRCGP
Qualified in Manchester, 1995

Dr Souvik Chakraborty

MB ChB MRCP MRCGP
Qualified in Manchester, 1995

Dr Olusola Adeyemo

MBBS MSc MRCGP
Qualified in Lagos, 1991

Dr Simon Ceresa

MBChB MRCGP DGM
Qualified in Dundee, 2004

Mansion House Surgery

Abbey Street

Stone

ST15 8YE

Tel: 01785 815555

Mansion House Surgery

Patient information

To contact the surgery please
phone
Tel: 01785 815555
and select the appropriate
option

If you have chest pain or in an
emergency please dial 999



Surgery Times

Monday to Friday,
8.30am - 11.30am
3:00pm - 6.00pm

Extended Hours on alternate
Monday evenings and Saturday
Mornings please inquire at
reception or access our internet
website for information on times.

How to make an appointment

Patients are seen by appointment
only. To make an appointment,
please telephone between 8.00am
and 6.00pm.

The duty doctor will always see
urgent cases.

As we now have a wider mix of
clinical staff please do not be
offended if reception as the reason
for you call as this will help them to
book and appointment with most
appropriate clinician

If you cannot keep your
appointment, please let us know.
You can do this 7 days a week 24
hours a day on our usual number
selecting option 1 and leave a
message including your name DOB
and date and time of appointment.

Out of Hours

The Out of Hours service operates
between 6.30pm to 8.00am Monday
to Friday, at weekends and on Public
Holidays.

For out of hours emergencies, please
telephone the normal surgery
number and your call will be
transferred automatically to a local
call centre.

Special Clinics

You may receive a letter asking you to
make an appointment at one of our
clinics. Please be clear when you ring
for an appointment which clinic you
require as this will help reception to
book the correct appointment for
you.

These long term condition clinics are
an important way of us supporting
you and helping you to manage your
condition

Website

For up to date information and recent
changes at the practice visit the
website at:
www.mansionhousesurgery.nhs.uk

Research

We are a research practice registered
with Keele University and work with
them on research projects which aim
to improve future patient care

Practice Staff

We have eight receptionists, two
secretaries and five admin staff who
are there to help you as much as
possible. They will arrange
appointments, order prescriptions
and deal with general enquiries

The Practice Management team is
contactable at the practice if you
wish to make any enquiries or
comments about the surgery or our
services, we will be pleased to help
you.

Results of Investigations

Results of investigations such as
blood tests, cervical smears and X-
rays may be obtained in person, or
by telephoning the receptionists, at
the surgery between 1.00pm and
3.00pm. Please ensure that you
contact the surgery for the results of
any tests that you have had.

Online Access

You can register using the forms at
reception for computer online access
to make and cancel appointments,
order repeat prescriptions and to
view your results.

You can also access your patient
record showing your vaccinations,
recent conditions and medications.